

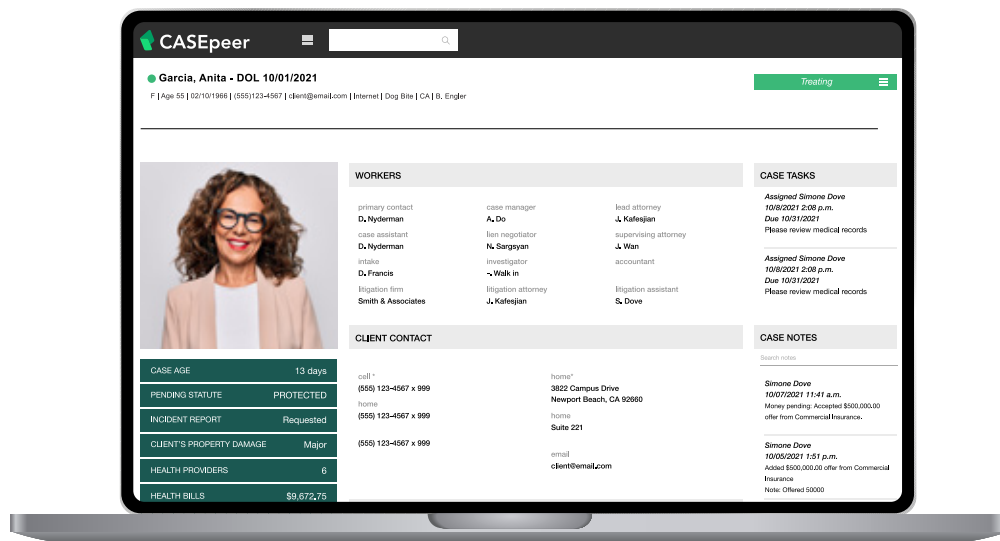


## 5 Favorite CASEpeer Features of Personal Injury Law Firms

# Smarter case management for personal injury law

Reach new heights in greatness with CASEpeer’s leading end-to-end practice management solution built for personal injury-focused attorneys. With CASEpeer, your law firm can maximize exceptional client service and boost productivity with features that streamline client communication, improve workflows, and keep every member of your team on track with each case.

Discover the top five CASEpeer features that can take your firm’s client service to the next level.



# 5 Favorite CASEpeer Features

Here are five features of our practice management software guaranteed to maximize client-centered service for your personal injury law firm.

**1 Client Texting**

**2 Medical Treatment Tracking**

**3 Statute Notifications**

**4 High Value Cases Report**

**5 Negotiations Tracking**



1

## Client Texting

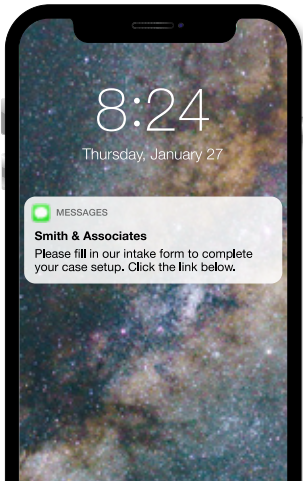
Texting has become one of the most popular methods of communication, and it's not going anywhere any time soon. The ability to text with clients is an essential component of the modern law firm's client service experience.

A happy client will become a source of referrals for life. CASEpeer's texting feature allows you to streamline communication so you consistently deliver exceptional service. Plus, the texting benefit is free and included with every CASEpeer account so your firm can improve the client service experience on day one.

# 1

## Client Texting

Communicate seamlessly with clients via text.



### Fast setup, universal functionality

With CASEpeer's free, two-way texting functionality, you can text your clients status updates, appointment reminders, intake forms, and even contingency fee agreements. With a fast and easy setup, you can start texting with prospective clients the moment they contact your law firm.

### Automatically save photos

CASEpeer automatically saves photos and videos from the client directly into their case.

### Text scheduling

Enhance client communication with CASEpeer's text scheduling feature. Attorneys and staff can schedule a text to a client for a future date and time. This feature is perfect for appointment reminders, check-ins, birthdays and so much more.

### Enhanced client experience

Communicate seamlessly with your clients and ensure they are getting the attention they deserve. Texts to clients even tie into our client communication reports, so you always know who's overdue for a check-in. Support your clients with accessible information and communications—all without handing out a personal cell phone number.

## Why is texting so important?

- **90% of texts are read within three minutes of being received**
- **45% of texts receive a response**
- **The average response time for a text is around 90 seconds**

# 2

## Medical Treatment Tracking

At CASEpeer, we're committed to your vision of helping injured victims become whole after an accident. That is why we developed our comprehensive medical treatment tracking tools.

CASEpeer's industry-leading medical treatment tracking features transform personal injury case management. Keep your entire team up to speed on injuries, treatment, status, and pending records requests.

## 2

# Medical Treatment Tracking

## Powerful treatment tracking & management platform.

### Track every treatment provider

CASEpeer is designed for personal injury law, which means we know what fields you'll need in order to track your client's treatment and related expenses effectively. The Medical Treatment tab of every case will drive your client's recovery.

### Automate letter generation

With our built-in document automation, law firms can generate medical record requests and billing request letters with minimal effort. Using our keyword bank, you can also customize templates to pull specific medical treatment data from CASEpeer right into your letter. No more manually entering information case by case.

### Aggregate data on health providers

Treatment provider history allows you to track bill reduction trends. Next time you negotiate with a doctor or facility, the data in CASEpeer empowers you to have more meaningful reduction conversations.

### Track status of records requests

Tracking the status of pending records and billing requests is easier than ever. Update the status of requests with the press of a button or pull up pending requests firm-wide in CASEpeer's Medical Requests report to streamline follow-up.

### Lien reduction calculator

Our settlement calculator captures all the parties waiting to be paid out of the client trust, so you'll never miss another lien. Have \$3,000 to distribute across the client's treatment providers? CASEpeer's built-in lien reduction calculator does the math for you.



## Why tracking this in your CMS?

- It's arguably the most important metric for driving case value
- Easy to add and update information
- Streamline follow-up for records & billing requests

# 3

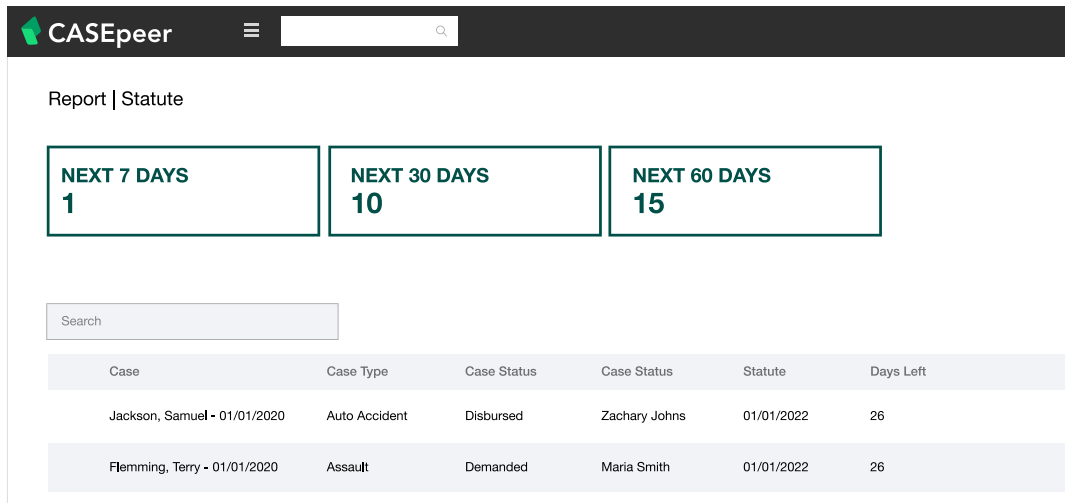
## Statute Notifications

Every attorney and paralegal worries about missing statute of limitations or other important deadlines. CASEpeer's automated statute calculator and reminder notifications provide peace of mind. No missed deadlines, no last-minute case drops, and full transparency across your growing caseload.

# 3

## Statute Notifications

### Automated statute deadlines and built-in reminders.



### Statutes by state, case type, client's age and defendant type

With CASEpeer's automated statute of limitations, you never have to worry about blowing another deadline. As soon as a new case is added, the suggested statutes are automatically generated based on key data. The date will update as data is updated. For example, if you find out there is a public entity involved.

### Automatic notifications

Notifications on upcoming statutes are built-in. CASEpeer reminds you of pending filing deadlines early, so you have time to drop or refer a case. In the last week, you and your staff will see daily reminders until the statute is waived or the case is filed.

### Statute deadlines added to calendar

Along with other tasks and events, statute of limitations deadlines show up in your CASEpeer calendar. Sync events with your outside calendar of choice—including Outlook or Google.

### Ability to set customer deadlines


CASEpeer also allows custom statute deadlines, so certain people at your law firm (depending on their permission level) can adjust dates on a certain case if needed.

# Why do law firms love this?

- No more missed deadlines
- Accountability across your attorneys and staff
- Ready to use on day one – no setup required

# Are statutes keeping you up at night?

Imagine if you woke up every morning to this message in your inbox. We guarantee you'd sleep better at night, and with CASEpeer's daily digest of upcoming statute deadlines, you can.

 sent 01/18/2022 3:03 AM  
to S. Peterson

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**Message From CASEpeer**

Your upcoming statutes: 11

Case	Remaining Days	Statute Date	Last Touched Date
<a href="#">Samuel Jackson - 01/24/2018</a>	-3	01/15/2022	01/13/2022
<a href="#">Terry Flemming - 01/15/2020</a>	-3	01/15/2022	01/09/2022
<a href="#">James Smith - 07/15/2020</a>	-3	01/15/2022	01/05/2022
<a href="#">Sandra Bowman - 01/17/2019</a>	-1	01/17/2022	01/02/2022
<a href="#">Loretta Young - 02/01/2020</a>	14	02/01/2022	01/12/2022
<a href="#">Anita Garcia - 02/01/2020</a>	14	02/01/2022	12/30/2021
<a href="#">Patsy Grant - 02/01/2020</a>	14	02/01/2022	11/19/2021
<a href="#">Agatha James - 02/08/2020</a>	21	02/08/2022	12/17/2021
<a href="#">Pamela Jons - 02/08/2020</a>	21	02/08/2022	01/13/2022
<a href="#">Sean Acevedo - 12/19/2018</a>	50	03/09/2022	01/09/2022
<a href="#">Simon George - 05/18/2021</a>	120	05/18/2022	01/05/2022

# 4

## High Value Cases Report

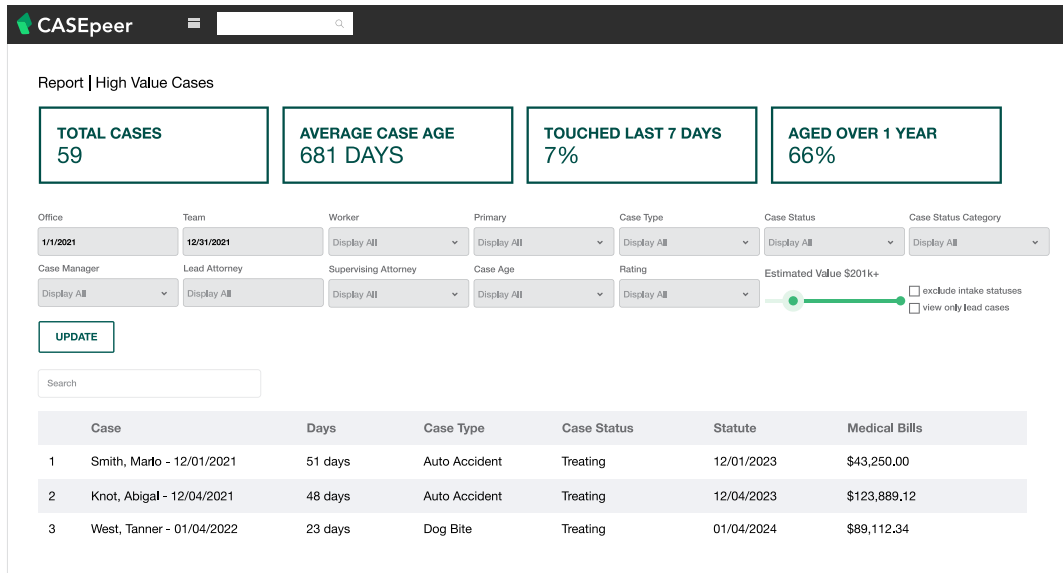
Does your current case management system take case value into consideration? Most of you are thinking about the value of your cases, but it is a very manual process dependent on great case managers, paralegals, and attorneys.

Our law firms love that CASEpeer flags potentially high-value cases automatically, allowing you to filter and sort by policy limits, medical bills, and of course, estimated case value. Our High Value Cases Report also tells you which cases have the highest potential, so your team can prioritize them early.

# 4

## High Value Cases Report

Automatically aggregate cases with the highest potential value.



Report | High Value Cases

TOTAL CASES: 59

AVERAGE CASE AGE: 681 DAYS

TOUCHED LAST 7 DAYS: 7%

AGED OVER 1 YEAR: 66%

Office: 1/1/2021 | Team: 12/31/2021 | Worker: Display All | Primary: Display All | Case Type: Display All | Case Status: Display All | Case Status Category: Display All

Case Manager: Display All | Lead Attorney: Display All | Supervising Attorney: Display All | Case Age: Display All | Rating: Display All | Estimated Value: \$201k+ |  exclude intake statuses |  view only lead cases

UPDATE

Search

Case	Days	Case Type	Case Status	Statute	Medical Bills
1 Smith, Marlo - 12/01/2021	51 days	Auto Accident	Treating	12/01/2023	\$43,250.00
2 Knot, Abigail - 12/04/2021	48 days	Auto Accident	Treating	12/04/2023	\$123,889.12
3 West, Tanner - 01/04/2022	23 days	Dog Bite	Treating	01/04/2024	\$89,112.34

### Manage high value cases effectively

Unless you're doing in-depth case reviews every week, you're without a doubt leaving money on the table. It's essential to identify case potential early so that those cases with the highest value can be managed effectively from the get-go.

### Intelligent case flagging

Our High Value Cases Report automatically aggregates cases with the highest potential value. You can prioritize cases involving significant medical bills, wrongful death, commercial defendants, public or federal entity defendants, significant third-party or UM/UIM policy limits, or cases manually flagged by your firm. Every single one of your cases is important and should be managed with that in mind.

### Identify your VIP cases

Attorneys and staff with the necessary permissions can manually flag cases as high value—allowing you to define what's most important to your firm. Set up a regular meeting to review the High Value Cases Report with your team.

## Do you make the most of your cases?

- **Filter and sort cases by policy limits**
- **Filter and sort cases by medical bills**
- **Filter and sort cases by estimated case value**

# 5

## Negotiations Tracking

Do you have goals for your attorneys, office locations, or teams? Do you pay attorneys a percentage of fees they bring into the firm?

CASEpeer makes tracking performance easy for you, and for them—keeping everyone on track and honest. Give your clients the outcomes they deserve with our integrated negotiation tracker and firm-wide settlement reports—built to maximize the value of every case.



# 5

## Negotiations Tracking

### Unrivaled tools for tracking negotiations and maximizing results.

#### **Track pending demands and offers**

From logging demands to tracking offers, CASEpeer has everything you need to resolve cases with confidence.

#### **Notifications for expiring demands**

Every idle case draws on your law firm's resources. Automated notifications for expiring demands keep cases moving through the negotiations pipeline.

#### **Accountability and transparency**

Our permission-based settlement reports allow you to keep an eye on the stage of negotiations across cases and empower accountability and transparency firm-wide.

#### **Adjuster, defense attorney, and insurance contact history**

Put your firm's experience and data to work. CASEpeer tracks all of your adjuster, insurance, and defense attorney history, giving your firm the upper hand in any negotiation.

# Drive better results with our settlement management report

**CASEpeer**

**Management | Settlement**

DEMANDS	COMPLETED THIS MONTH	ISSUES	PENDING
TOTAL \$804,182.00	TOTAL 1,167,611.00	TOTAL \$299,500.00	TOTAL \$494,484.00
FEES \$285,268.87	FEES \$411,137.00	FEES \$102,233.32	FEES \$167,826.00

Office: Display All | Team: Display All | Lead Attorney: Display All

Search:

Case	Offer	Type	Insurance	Policy	Total Meds
Jackson, Samuel - 01/01/2020	1/20/2022	Third Party	21st Century Insurance	80k / 160k	\$21,469.00
Flemming, Terry - 01/01/2020	1/13/2022	Third Party	Assurance Insurance Company	75k / 150k	\$84,000.00
Dover, Janet - 01/02/2020	12/30/2021	Third Party	21st Century Insurance	80k / 160k	\$43,250.00
Kampbel, Jon - 01/04/2020+1	12/20/2021	Third Party	21st Century Insurance	75k / 150k	\$82,694.12

**CHECKS IN THIS MONTH**  
TOTAL \$574,000.00  
FEES \$200,333.34

**CHECKS IN THIS YEAR**  
TOTAL \$574,000.00  
FEES \$200,333.34

CASEpeer’s Settlement Management screen is unique to our practice management software. Every attorney can manage their cases in active negotiations—from when a demand is sent until the check is received. Administrators can review progress firm-wide, or filter by office, team, or individual attorney. Law firms love using CASEpeer because we drive better and faster results for their clients—and the business.

These are just five of the reasons we are the highest-rated case management software built for personal injury law firms. Explore how CASEpeer can help you achieve the best outcomes for your clients by seeing it in action. [Book a demo](#) today as the first step to maximizing your firm's greatness.

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The other legal case management solutions just weren't visually attractive or intuitive. Out of the box, CASEpeer is like an iPhone. You just pick it up, and you can figure it out without any instructions. With a lot of the other products, you had to create your own developments and add-ons to get what you needed.



**Co-Founder, Sam & Ash, LLP**  
**Ashley Watkins**

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CASEpeer is the best product I could find after looking into almost every cloud-based case management software. The program allows for easy case management from beginning to end.



**Founder, Josh Jones Law, P.A.**  
**Josh Jones**

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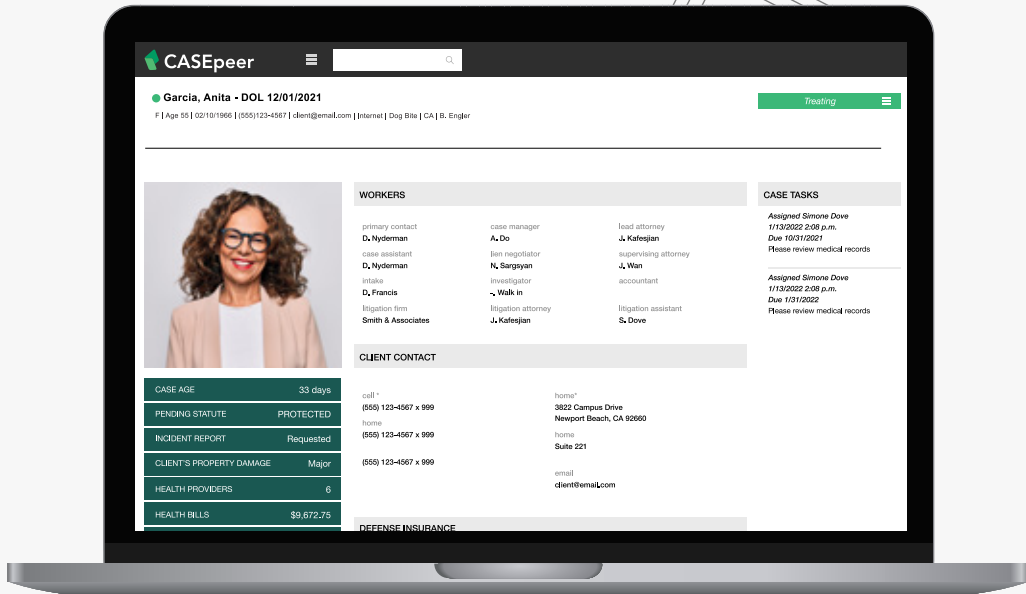
It is difficult to compliment the software without complimenting the company. I have never experienced better customer service and client attentiveness.



**Founder, Sachs Law & MVP Attorneys**  
**Brett Sachs**



# The #1 rated software for personal injury law firms



Speak with an expert today.  
Book a demo at [casepeer.com](https://casepeer.com)